# NOTES OF THE MEETING OF THE LEARNING AND TEACHING COMMITTEE HELD ON 11 NOVEMBER 2020 THE MEETING WAS HELD REMOTELY DUE TO COVID-19 MEETING RESTRICTIONS

# PRESENT:

| Gordon McGuinness | Committee Chair  |
|-------------------|------------------|
| Fiona Godsman     | Committee Member |
| Stephen Henson    | Committee Member |
| Runa McNamara     | Committee Member |
| Sissa D Rasmussen | Committee Member |
| J Vincent         | Committee Member |

# IN ATTENDANCE:

| Brian Hughes        | VP, Curriculum and External Relations |
|---------------------|---------------------------------------|
| Eric Brownlie       | AP, Quality and Performance           |
| David Marshall      | AP, Student Experience                |
| Christine McConnell | Clerk (Minute Taker)                  |

# 20.17 WELCOME AND APOLOGIES

The Chair welcomed everyone to the meeting. Apologies were noted from Alan O'Donnell.

20.18 DECLARATIONS OF INTEREST None

# 20.19 MINUTE OF MEETING HELD ON 15 May 2019

The minute was accepted as a true record of the meeting of 3 June 2020.

# 20.20 MATTERS ARISING

The actions on the Matters Arising Grid were discussed as follows:

The Committee noted the updates on the matters arising. In relation to Item 20.11 Strategic KPIs, JV advised that the Strategic Plan is under review and will be brought back to the Board in due course.

# 20.21 PI DATA 2019-20

E Brownlie spoke to the paper.

The Committee discussed the data in relation to Full time and Part time FE and HE and for National 5 and Higher results. The Committee recognised that there had been concerns around potential "grade inflation" but was reassured that grades had actually increased in line with historical improvements in attainment. The Committee commented that the results were very positive and that this underlined the professionalism and integrity of the teaching staff in avoiding any "grade inflation" due to the unique assessment situation. The Committee asked that its thanks be passed back to the staff involved.

# 20.22 STUDENT SATISFACTION RESULTS 2018-19

E Brownlie spoke to the paper.

He advised the Committee that no national results were published for 19-20 due to the pandemic. However, he advised that prior to College closure in March over 3000 returns had been received so some high level results had been extrapolated from that.

The Committee was pleased to note that the results demonstrated a high level of student satisfaction across all categories.

The Committee asked that the Board is advised of the results.

# 20.23 GCCSA PRESIDENT UPDATE

S D Rasmussen presented the paper. She added that since the paper was prepared there have been a number of training sessions for Class Representatives including specialist training for ESOL and ASL reps which had very positive feedback.

The Committee noted that the Student Association Team had launched a successful social media campaign which had attracted 120 new followers and are working on a number of activities associated with the festive season.

The Committee agreed that the Student Association are doing an exceptional job in very challenging circumstances.

# 20.24 EXTERNAL VERIFICATION ANNUAL REPORT 2018-19

E Brownlie spoke to the paper which provided the Committee with details of the College's external verification activity in 2019-20.

The Committee noted that activity had been limited by the impact of Covid-19 with 34 visits taking place compared to 97 last academic year. No physical visits took place after March 2020. The Committee discussed the report, noting that there were five reports which resulted in action plans/ holds/ not accepted decisions. All were resolved satisfactorily after follow- up actions were taken.

The Committee commended the work of the Quality Team in a challenging environment.

# 20.25 COLLEGE LEAVER DESTINATIONS 2018-19

E Brownlie gave an oral update to the Board on the information which has become recently available. E Brownlie advised that the figures were impressive, with 97% of those Glasgow Clyde College students who responded reporting a

positive destination on leaving College. The Committee was pleased to hear that these results are the second highest in the sector in Scotland and the best in the West of Scotland. The Committee discussed the difficulties of contacting students when they have left College and agreed with the approach being taken to work with other agencies to determine students' destination after College.

#### 20.26 EARLY IMPRESSIONS GCC STUDENT SURVEY **OCTOBER 2020**

The Committee heard from Eric Brownlie who advised that around 4,000 responses have been received to the early survey.

The Survey covered a number of areas of College life including the application process, interviews, course information, student advice, enrolment, induction, online learning experience, digital access and belongingness.

The Committee was impressed with the positive results and very pleased to note that the vast majority of students are reporting very positive support from staff in supporting their online learning experience.

E Brownlie advised that feedback on online enrolment was particularly good given the innovative approach which had to be speedily introduced.

The Committee discussed the relatively high numbers of students accessing learning using mobile devices and noted that the Canvas platform is mobile friendly.

The Committee discussed the continuing challenges of supplying laptops and ensuring connectivity for students.

The Committee noted that the College has supplied 1100 laptops to date with 250 being supplied to new students since the start of this term.

Another 50-80 laptops will be available in the following weeks although delivery of a further 475 has been delayed until December.

The Committee was advised that further analysis would be EB completed and would be reported to the next Committee.

The Committee recognised the invaluable work done by the Research and Development team in keeping staff up to date with developments.

### STAFF SURVEY ONLINE LEARNING- EMERGING 20.27 THEMES

E Brownlie gave the Committee a verbal update on some of the themes emerging from the most recent staff survey.

The Committee heard that whilst some staff struggled with working from home for an extended period, many had also found it to be a positive experience. The Principal assured the Committee that the College was conscious of the additional work which was being done by staff and advised that the

Leadership team are encouraging all managers to be flexible in their approach to managing workload.

The Committee encouraged the staff to find a path through the challenges whilst maintaining the integrity of the student experience.

# 20.28 CREDIT 20/21 PROGRESS UPDATE

B Hughes provided the Committee with an update on the progress against credit targets for the 20/21 Session.

The Committee noted that the overall credit monitoring report is not as buoyant as in previous years. However, there are a much higher number of withdrawals by students who have never attended after enrolment. The reasons for this are not known but it is thought that figures could be affected both by the ease of the online enrolment system and an increase in the number of available university places. Further analyses will be done to investigate and in particular to understand any diversity differentiations.

# 20.29 ANY OTHER BUSINESS

The Committee discussed the recent online graduation ceremony. The Committee was very pleased to note that the event had been very successful with over 700 registrations throughout the day.

The Committee commended the work of the team involved in putting this innovative event in place.

# DATE OF NEXT MEETING

The next meeting will take place on 10<sup>th</sup> February 2021 at 4.30pm.